



At the end of the lesson, the student will be able to:

* ask and offer assistance politely and smoothly.



Useful Expressions:

May I help you?

Yes, please.

How may I help you?

Can you help me find some CDs?

Anything I can do for you?

Yes, please! I'm looking for some shirts.

What are you looking for?

I'm looking for some pants.

What else do you need?

I need some caps.



T-shirt



pants



caps



Dialogue:

Clerk: Good afternoon Ma'am, **may I help you?**

Jian: Ah yes! **I'm looking for** some CDs.

Clerk: What kind of movie Ma'am?

Jian: Well, I like a romantic movie for my best friend.

Clerk: Ah well we have all kinds of movies here Ma'am.

Jian: Okay! **Thank you for your help.**

Clerk: **You're welcome** Ma'am. If you need me just call me.

Jian: Okay, thanks a lot again.

Exercise:



* Practice the dialogue above using the details in the boxes below.

Anything I can do for you?
Can you help me find some tapes?
Thanks lot.
Don't mention it.

What are you looking for?
I need some green shorts.
I appreciate your help.
It's my pleasure!