



Agent: Cathay Pacific Airways. Can I help you?

**Ani : Yes. I need a flight from Tokyo to New York on Friday.
Do you have any seats?**

Agent: Let me see. Yes, we have one on the 5:30 flight.

Ani: Five thirty? What's the check-in time?

**Agent: One hour economy. Thirty minutes business class. Will
you take that?**

**Ani: No. I won't get to the airport in time. When will the next
flight leave?**

**Agent: There won't be another direct flight on Friday. There will
be one on Saturday at the same time.**

Ani: Fine. I'll take that.

Agent: Just let me check. Oh, I'm sorry, that flight's full.

Phrases

a. Can I help you?

c. check-in time

e. Let me check.

b. Do you have any seats?

d. direct flight

f. be in time

Take, Need, flight, see, time, help, have, airport, direct, check, seats, leave

Agent: Cathay Pacific Airways. Can I _____ you?

Ani : Yes. I _____ a _____ from Tokyo to New York on Friday. Do you have any _____?

Agent: Let me _____. Yes. I _____ one on the 5: 30 flight.

Ani: Five thirty! What's the check-in _____?

Agent: One hour economy. Thirty minutes business class. Will you _____ that?

Ani: No. I won't get to the _____ in time. When will the next flight _____?

Agent: There won't be another _____ flight on Friday. There will be one on Saturday at the same time.

Ani: Fine. I'll _____ that.

Agent: Just let me _____. Oh, I'm sorry, that flight's full.

LETS TALK:

1. Have you experience making a flight reservation?
2. Which is better making a reservation or going to the ticket office and directly buy the ticket?
3. Have you experienced a direct flight?
4. Have you tried the business class?
5. What's the difference between the business class and economy class?
6. What was the most unforgettable experience that you had when you travel by plane?