

CONVERSATION:

Dolores: Ms. Dolores, speaking.

Tim: Ah yes, hello. I'd like to inquire about flights to Hong Kong from Narita International Airport, please? I'm off to a conference at the end of the month – Thursday 22nd until Tuesday 27th. Could you tell me about the flight availability and prices?



Dolores: Certainly. Do you want to go economy, business, or first class?

Tim: Well, I'd like to go first class, but unfortunately I'll have to go economy - company rules, know.

Dolores: Yes, sure, I understand. How many of you will be traveling?

Tim: Ah, it's just me.

Dolores: Okay, so that's one seat economy from Narita International to Hong Kong Airport.

Tim: And how much would that be?

Dolores: Let me see ... to qualify for the discount rate, you need to stay over a Saturday, which you are doing . Yes, that'll be \$830.

Tim: Okay. Can I book that, then?

Dolores: Certainly.

LET'S TALK

1. Do you travel abroad? What are your usual reasons for traveling abroad?
2. Did you book for a flight yourself or someone did it for you?
3. What are important details and information that you need to ask if you are booking for a flight?
4. Aside from booking a flight, have you tried reserving for hotel accommodation?



LET'S PRACTICE

Book a flight to Europe for a 3-day business conference. You need to go back to Japan while in the middle of a business trip. You need to reserve for a flight immediately the next day. It's emergency and you need to be home as soon as possible.