

# Making a Ticket Reservation

*(Jun calls to travel agency for ticket reservation).*

**Jun:** Hello Good Morning, I would like to make a flight reservation for one passenger.

**Agent:** Okay sir, what's the destination and the date of departure?

**Jun:** Hong Kong, this 1st of June 2008.

**Agent:** Let me check.



Ticket reservation

*(Few minutes later)*

**Agent:** Oh, Sir we only have a business class available for that day.

**Jun:** Fine I'll take it.

**Agent:** Is this an aisle seat or window seat?

**Jun:** Window please.

**Agent:** How would like to pay for this?

**Jun:** Credit card.

**Agent:** What type of card is it?

**Jun:** It's a Master card.

**Agent:** What's your card number?

**Jun:** 4028 8900 0503 7864

**Clerk:** Okay before anything else, to what name shall I book this reservation?

**Jun:** Jun Honda

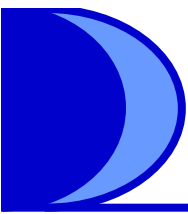
**Agent:** Your flight Mr. Honda is already confirmed.

**Jun:** What time will the flight arrive in Hong Kong?

**Clerk:** The departure time is 1:00 and it will arrive at 4:00. Please check-in you bags two hours before your departure time.

**Jun:** Okay! Thank you very much.

**Agent:** You're welcome, have a nice trip.



# Making a Ticket Reservation

Useful Expressions	Explanation	Other ways to say
I'll take it	- the person accepts	- That's fine - I'll go for that - I'll take that
Let me check	- trying to see if something is available	- Let me see
Have a nice day		- Have a good day! - Enjoy your day

## VOCABULARY:

**Accommodation** - a seat, berth, or other facilities for a passenger on a train, plane, etc.

**Business class** - Its level of accommodation is higher than economy class but lower than first class.

**Destination** - the place to which a person or thing travels or is sent.

**Aisle seat** – A seat near a passageway between rows of seats, as in an auditorium or an airplane.

**Window seat** - A seat next to a window, as in the recess of a bay window or on a bus or airplane.