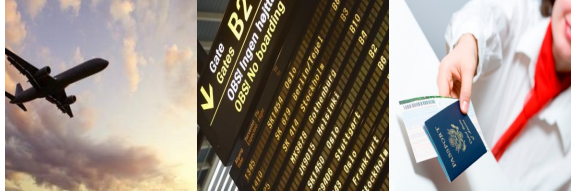




**At the end of the lesson, the student will be able to:**

\*arrange a flight reservation and do the process of confirmation for the flight reserved.



## Dialogue

A: Northwind Airlines. Can I help you?

B: Hello. I'd like to **reconfirm** my flight, please.

A: May I have your name and **flight number**, please?

B: My name is Daniel Adams and my flight number is 374.

A: When are you leaving?

B: On May 11th.

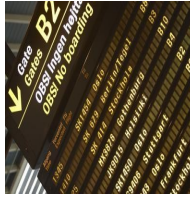
A: And your **destination**?

B: Buenos Aires.

A: Hold the line, please. (...) All right. Your seat is confirmed, Mr. Adams. You'll be arriving in Buenos Aires at 4 o'clock p.m. local time.

A: Thank you. Can I pick up my ticket when I check in?

B: Yes, but please check in at least an hour before **departure** time.



## Vocabulary



**hold the line**

**departure**

**Let's Talk**



1. Why is it essential to confirm the flight?
2. Why do we have to check in an hour before departure time?
3. What is the difference between local time and mountain time?
4. What is the most convenient time for you to travel? Why?
5. If you have a car and you plan to be away for a few months, you can leave your car in the long-term parking area. Have you tried parking your car there? Would it be more convenient?



## Activity

Reserve a flight to China. You will stay there for a month. Try to reconfirm your schedule and the important details of your flight.