



# Hotel Reservation



*(Jun makes a hotel reservation)*

**Agent: Metro Park Hotel. How may I help you today?**

**Jun: I wanted to check rates and availability of your rooms.**

**Agent: Certainly, I can help you with that. Will that be the downtown or central location?**

**Jun: The central location.**

**Agent: What date do you plan to check in?**

**Jun: I'd like to check in on June 1st and check out the 6<sup>th</sup>.**

**Agent: Okay, let me see what we have. For how many?**

**Jun: One. And, if possible, I'm looking for a non-smoking room.**

**Agent: Sure, we have a non-smoking queen with an ocean view for \$189 or a standard room with a courtyard view for \$139 a night.**

**Jun: I'd like to book the standard room.**

**Agent: Okay, your last name?**

**Jun: Honda**

**Agent: Could you spell that please?**



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**Jeff:** Sure, it's H-O-N-D-A.

**Agent:** And, your first name?

**Jun:** It's Jun.

**Agent:** Okay, I have you booked in a standard non- smoking queen, checking in on June 1st and departing the 6th. What major credit card would you like to use to guarantee the reservation?

**Jun:** A Visa.

**Agent:** The number and expiration?

**Jun:** It's 7388-2424-3535-1818 and the expiration is 05/08.

**Agent:** Your confirmation number is PD672. Is there anything else I help you with?

**Jun:** No, that's all. Thanks.

**Agent:** Have a nice day and thanks you for calling Metro Park Hotel.

## Main Vocabulary: How many of these words you know

Rates      availability      downtown      waterfront

Check-in      check-out      non-smoking

Queen      ocean view      courtyard view

standard room      To book      major credit card      guarantee

05/08      Confirmation number