

Making Meetings Effective





Characteristics of an Effective Business Meeting:

- 1) There is written agenda.
- 2) Clear objectives- known to everyone.
- 3) Respect for the time available/ time planning.
- 4) Good chair- effective control.
- 5) Emotions are kept under control.
- 6) Good preparation.
- 7) Everyone gets to say what they need to say.
- 8) Reaching objectives.

LANGUAGE CHECKLIST

- Opening the Meeting
 - Thank you for coming...
 - It's ___ o'clock. Let's start.
 - We've received apologies from...
 - Any comments on our previous meeting?

• Introducing the Agenda

- You've all seen the agenda...
- On the agenda, you'll see there are three items.
- There is one main item to discuss



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Stating Objectives

- We're here today to hear about plans for...
- Our objective is to discuss different ideas...
- What we want to do today is to reach a decision...

Introducing discussion

- The background to the problem is...
- This issue is about...
- The point we have to understand is...

Calling on a Speaker

- I'd like to ask to tell us about...
- Can we hear from Mr/Ms on this?
- I know that you've prepared a statement on your Department views...

Controlling the Meeting

- Sorry ____, can we let Ms___ fin Henry we can't talk about that. finish?

Summarizing

- So, what you're saying is...
- Can I summarize that? You mean...
- So, the main point is...

Moving the discussion on

- Can we go on to think about...
- Let's move on to the next point...

Closing the Meeting

- I think we've covered everything.
- So, we've decided...
- I think we can close the meeting now.
- That's it. The Next meeting will be...