

*(Problem with seat number, someone's in Jun's seat )*

**Jun:** Excuse me Ms. Where is this seat?

**Attendant:** Oh it's at the business class, It's right this way sir.

**Jun:** Thank you very much.



*(Jun reached his seat no. but there's a problem)*

**Jun:** Excuse me, I'm sorry to bother you but can you tell me what is your seat number?

**Lady:** My seat no. is 12c.

**Jun:** I'm afraid that's not quite right. That's also my seat number. I'll call the attendant.

**Lady:** Yes, perhaps that would be a good idea

**Jun:** Excuse me Ms. There seems to be a problem.

*(The attendant solved the problem by calling the chief)*

**Attendant:** I'm very sorry about the problem.

**Jun:** That's okay. Everybody makes mistakes every now and then.

**Attendant:** Is there anything else I can do for you sir?

**Jun:** Yes, I'd like to know the menu for dinner?

**Attendant:** We have a lot. Here's the menu. Well for tonight we are serving seafood, chicken and beef.

**Jun:** Hmmm, The chicken sounds nice.

**Attendant:** How would you like your chicken sir?

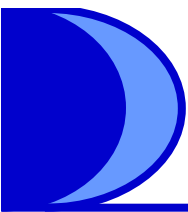
**Jun:** I'd like it to be cooked medium-rare.

**Attendant:** Okay good. Now how about for your wine?

**Jun:** I guess I'd like red wine please. And cognac after the meal.

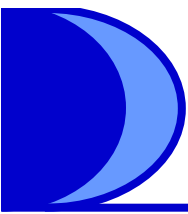
**Attendant:** Would that be all?

**Jun:** That'll be all for now. Thank you!



# Onboard

<b>USEFUL EXPRESIONS</b>	<b>EXPLANATION</b>	<b>OTHERS WAYS TO SAY</b>
<b>1. It's right this way</b>	<b>- pointing someone to a direction</b>	<b>- It's over here - It's right here - Follow me this way</b>
<b>2. I'm sorry to bother you</b>	<b>- asking an apology</b>	<b>- I'm sorry to disturb you - I don't mean to bother you but... - Can I disturb you for awhile.</b>
<b>3. I'm afraid that's not quite right</b>	<b>- the person is saying there is something wrong</b>	<b>- I'm afraid there seems to be a problem - I'm afraid there's a mistake. - I'm not quite sure if that's correct.</b>
<b>4. every now and then</b>	<b>- People make mistakes sometimes.</b>	<b>- sometimes - on some occasions - at times</b>
<b>5. Is there anything else I can do for you?</b>	<b>- asking the person if there's something he/she needs</b>	<b>- Can I get you anything? - Do you need anything? Would you like... Can we do anything for you?</b>
<b>6. I'd like to know the menu</b>	<b>- asking for the menu</b>	<b>- What are your menus? - What do you have for today or tonight?</b>



# Onboard

<b>7. The chicken sounds nice</b>	<b>- the person have chosen what he likes</b>	<b>- The chicken sounds good. - That's delicious</b>
<b>8. Would that be all</b>	<b>- asking if the costumer need other things</b>	<b>- Is that all - Do you need anything else</b>

## **EXERCISE:**

**Try to order some in flight meals using the expressions above.**