



Choose the best answer.

**Questions:**

**1. What is the problem?**

- a. The woman received defective goods.
- b. The man forgot to place the order.
- c. There was a mistake in the delivery
- d. The purchase order was lost.

**2. Why does the woman need the sofa soon?**

- a. She paid for priority service.
- b. She is having guest over.
- c. She has customers waiting.
- d. She wants to replace her chairs

**3. When will the sofas leave the warehouse?**

- a. Tonight
- b. Tomorrow morning
- c. Tomorrow noon
- d. She wants to replace her chairs.